STOmics

Stereo-seq Chip Slide Operation Guide For Receiving, Handling And Storing

Upon receiving

Stereo-seq Chip Slides are shipped via cold chain in vacuum sealed aluminum bags.

Upon receiving, check if the aluminum bag is sealed and packaged in good condition then immediately store unopened Stereo-seq Chip Slides at -20°C or 4°C.

If you notice any abnormal temperature in the cold chain box, please contact your local representative immediately.

Unopened Stereo-seq Chip Slides can be stored up to the expiration date on the label at -20°C or 4°C unopened.

Once opened:

Place unused Stereo-seq Chip Slides back in the slide container and in the original aluminum bag. Push out as much air as possible then keep sealed with the desiccant package inside the aluminum bag.

Check again if the aluminum bag has been sealed tightly then store at -20°C or 4°C . Opened Stereo-seq Chips can be stored at -20°C or 4°C up to two weeks. Please use the chips as soon as they are opened.

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Stereo-seq Chip Slide package:	
	The chip type did not match the description
	The number of chips did not match the product specification
	Visible indent or scratch marks on the chip
	Loosening of chip from the slide
	Misalignment between the chip and the gasket opening during Stereo-seq Slide Cassette Assembly.

If any of these occurred to your product, please timely report the situation to your local BD representative or FAS.

For product-related documents

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